

UNITED STATES DISTRICT COURT  
FOR DISTRICT OF MASSACHUSETTS  
BOSTON DIVISION

KENNETH A. THOMAS MD, LLC, a  
Connecticut limited liability company,  
individually and on behalf of all others  
similarly situated,

*Plaintiff,*

v.

BEST DOCTORS, INC., a Delaware  
corporation,

*Defendant.*

Case No.

**CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL**

Plaintiff Kenneth A. Thomas MD, LLC (“Thomas” or “Plaintiff”) brings this Class Action Complaint against Defendant Best Doctors, Inc. (“Best Doctors” or “Defendant”), to stop its practice of sending unauthorized and unwanted fax advertisements, and to obtain redress for all persons and entities similarly injured by its conduct. Plaintiff alleges as follows upon personal knowledge as to itself and its own acts and experiences, and, as to all other matters, upon information and belief, including investigation conducted by its attorneys.

**NATURE OF THE ACTION**

1. This case challenges Defendant Best Doctors’ practice of sending unsolicited faxes to doctors’ offices.

2. The faxes ostensibly invite the doctor-recipient to be included in Defendant’s “Best Doctors of America List” by verifying and updating their contact information such as the doctor-recipient’s clinic address. But, there are two real reasons that Defendant sends these faxes. First, the faxes advertise the commercial availability and quality of Defendant’s

“programs and services” including its “Find a Best Doctor<sup>TM</sup> service in which members request names of Best Doctors who treat their specific condition and who are in their geographic location,” and its “virtual medical review service called InterConsultation®.” Second, the faxes are a pretext to advertise “Best Doctors” branded merchandise to doctors.

3. Defendant Best Doctors sent the faxes at issue to Plaintiff and the Class despite: (i) having no established business relationship with them; (ii) never receiving the recipients’ consent to send them such faxes; and (iii) that none of the faxes sent contained requisite opt-out notices.

4. As such, Defendant’s fax advertisements violated the Telephone Consumer Protection Act, 47 U.S.C. § 227 (“TCPA”), and caused Plaintiff and putative members of the Class to suffer actual harm, including the aggravation and nuisance of receiving such faxes, the loss of use of their fax machines during the receipt of such faxes, and increased labor expenses.

5. Accordingly, Plaintiff seeks an injunction requiring Defendant to cease all unauthorized fax-based marketing activities, as well as an award of actual and statutory damages, along with costs.

### **PARTIES**

6. Plaintiff Kenneth A. Thomas MD, LLC is a Connecticut limited liability company with its principal place of business in Stratford, Connecticut.

7. Defendant Best Doctors is a Delaware corporation with its principal place of business in Boston, Massachusetts.

### **JURISDICTION & VENUE**

8. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. §1331, as the action arises under the TCPA, a federal statute for which there is federal question

jurisdiction.

9. The Court has personal jurisdiction over Defendant and venue is proper in this District because the wrongful conduct giving rise to Plaintiff's cause of action arose and emanated from this District and because Defendant Best Doctors maintains its primary place of business in this District.

### COMMON FACTUAL ALLEGATIONS

10. Defendant is a for-profit company that sells health programs and services to consumers and organizations, and sells "Best Doctors" branded goods to doctors included in the Best Doctors database.

11. As part of an overall marketing plan to advertise its programs, services, and goods, Best Doctors sends unsolicited faxes to doctors and their organizations.

12. The unsolicited faxes advertise the commercial availability and quality of the Best Doctors "programs and services" Defendant provides to its "members" for a fee built into their employee benefits package or health insurance policy, including Defendant's Find a Best Doctor<sup>TM</sup> service and its InterConsultation<sup>®</sup> service.

13. As stated in the fax, the Find a Best Doctor service allows "members [to] request names of Best Doctors who treat their specific condition and who are in their geographic location." Similarly, Best Doctors' "virtual medical review service called InterConsultation<sup>®</sup>" makes use of the Best Doctors database of physicians.

14. As explained on Best Doctors' website, "[t]he Best Doctors network includes over 50,000 of the world's top medical experts. Each has been designated as among the best by other doctors through an exclusive, Gallup<sup>®</sup>-certified process."<sup>1</sup> These are the same qualities of the

---

<sup>1</sup> Best Doctors, *How it Works* (<https://bestdoctors.com/for-individuals/how-it-works/>)

Find a Best Doctor and InterConsultation service described in Defendant’s fax advertisements, which explain “clinicians selected for the newest Best Doctors database ... are included based on the result of our extensive, confidential peer review process” and based on Best Doctors’ “process ... to confirm that [physicians in its newest database] are currently seeing patients [and] to insure the accuracy of [physicians’] information” in Best Doctors’ database.

15. In addition to advertising the commercial availability and quality of Best Doctors’ programs and services, the faxes also serve as a pretext to advertise Best Doctors branded goods to doctors. The faxes identify Best Doctors’ webpage for physicians (<http://bestdoctors.com/for-physicians>) that serves only three express purposes: to explain the process for the Best Doctors poll, to sell Best Doctors branded goods, and to respond to questions frequently asked by physicians. The faxes also identify Best Doctors’ phone number (800-675-1199). Notably, however, the faxes fail to provide any other information on how to unsubscribe or opt-out of Best Doctors’ solicitations, driving the recipients to call the phone number or visit the website.

16. The fax advertisements at issue failed to provide recipients with proper opt-out notice information required by the TCPA and implementing regulations. Specifically, the faxes failed to provide notice identifying a facsimile number and domestic contact telephone number for fax recipients to transmit their opt-out requests.

17. Defendant Best Doctors sends these fax advertisements to individuals and business with which it has no existing business relationship, and without express invitation or permission, in violation of the TCPA.

18. Best Doctors used a telephone facsimile machine, computer, or other device to send the fax advertisements at issue.

---

(last accessed Apr. 19, 2018)).

### FACTS SPECIFIC TO PLAINTIFF THOMAS

19. On or about May 16, 2017, Best Doctors used a telephone facsimile machine to send five unsolicited fax advertisements to Plaintiff Thomas. (True and accurate copies of the fax advertisements are attached hereto as Exhibit A).

20. The fax advertisements promoted the commercial availability and quality of Best Doctors' Find a Best Doctor and InterConsultation services and its Best Doctors branded goods.

21. Although Plaintiff corresponded in 2011 and/or 2012 with Defendant regarding its Best Doctors database, at the time Plaintiff received Defendant's five fax advertisements, Plaintiff Thomas had no existing business relationship with Best Doctors, and had never provided it with consent to receive advertisements through any medium, let alone by fax.

22. The fax advertisements failed to contain the required opt-out notice mandated by 47 U.S.C. § 227(b)(2)(D) and 47 C.F.R. § 64.1200(a)(4)(iii)-(iv). Specifically, the faxes failed to contain language that identified a facsimile number and telephone number for fax recipients to transmit their opt-out requests.

### CLASS ACTION ALLEGATIONS

23. **Class Definitions:** Plaintiff Thomas brings this action pursuant to Federal Rules of Civil Procedure 23(b)(2) and 23(b)(3) individually and on behalf of a Class of similarly situated individuals defined as follows:

All persons and entities who (1) on or after four years prior to the filing of the initial complaint in this action, (2) received a telephone facsimile advertisement, (3) sent from or on behalf of Best Doctors, and (4) from whom Best Doctors did not have a record of prior express consent to send the facsimile advertisements.

The following individuals are excluded from the Class: (1) any Judge or Magistrate presiding over this action and members of their families; (2) Defendant, its subsidiaries, parents, successors, predecessors, and any entity in which Defendant or its parents have a

controlling interest and their current or former employees, officers and directors; (3) Plaintiff's attorneys; (4) persons who properly execute and file a timely request for exclusion from the Class; (5) the legal representatives, successors or assigns of any such excluded persons; and (6) persons whose claims against Defendant have been fully and finally adjudicated and/or released. Plaintiff anticipates the need to amend the class definitions following appropriate discovery.

24. **Numerosity:** The exact size of the Class is unknown and unavailable to Plaintiff at this time, but it is clear that individual joinder is impracticable. On information and belief, Defendant faxed unsolicited advertisements to thousands of individuals and entities who fall into the definition of the Class. Class membership can be easily determined from Defendant's records.

25. **Typicality:** Plaintiff's claims are typical of the claims of the other members of the Class. Plaintiff is a member of the Class, and if Defendant violated the TCPA with respect to Plaintiff, then it violated the TCPA with respect to the other members of the Class. Plaintiff and the Class sustained damages as a result of Defendant's uniform wrongful conduct.

26. **Commonality and Predominance:** There are many questions of law and fact common to the claims of Plaintiff and the Class, and those questions predominate over any questions that may affect individual members of the Class. Common questions for the Class include, but are not necessarily limited to the following:

- a) How Defendant gathered, compiled, or obtained the fax numbers of Plaintiff and the Class;
- b) Whether Defendant's faxes advertised the commercial availability or quality of property, goods, or services;
- c) Whether Defendant sent the fax advertisements without first obtaining Plaintiff and the Class's prior express permission or invitation to do so;

and

- d) Whether Defendant's conduct was willful such that Plaintiff and the Class are entitled to treble damages.

27. **Adequate Representation:** Plaintiff will fairly and adequately represent and protect the interests of the Class and has retained counsel competent and experienced in complex class actions. Plaintiff has no interest antagonistic to those of the Class, and Defendant has no defenses unique to Plaintiff.

28. **Policies Generally Applicable to the Class:** This class action is appropriate for certification because Defendant has acted or refused to act on grounds generally applicable to the Class as a whole, thereby requiring the Court's imposition of uniform relief to ensure compatible standards of conduct toward the members of the Class, and making final injunctive relief appropriate with respect to the Class as a whole. Defendant's practices challenged herein apply to and affect the members of the Class uniformly, and Plaintiff's challenge of those practices hinges on Defendant's conduct with respect to the Class as a whole, not on facts or law applicable only to Plaintiff.

29. **Superiority:** This case is also appropriate for class certification because class proceedings are superior to all other available methods for the fair and efficient adjudication of this controversy given that joinder of all parties is impracticable. The damages suffered by the individual members of the Class will likely be relatively small, especially given the burden and expense of individual prosecution of the complex litigation necessitated by Defendant's actions. Thus, it would be virtually impossible for the individual members of the Class to obtain effective relief from Defendant's misconduct. Even if members of the Class could sustain such individual litigation, it would still not be preferable to a class action, because individual litigation would increase the delay and expense to all parties due to the complex legal and factual controversies

presented in this case. By contrast, a class action presents far fewer management difficulties and provides the benefits of single adjudication, economy of scale, and comprehensive supervision by a single court. Economies of time, effort, and expense will be fostered and uniformity of decisions ensured.

**FIRST CAUSE OF ACTION**  
**Violation of 47 U.S.C. § 227**  
**(On Behalf of Plaintiff and the Class)**

30. Plaintiff incorporates the foregoing allegations as if fully set forth herein.

31. The TCPA makes it unlawful for any person to “use any telephone facsimile machine, computer or other device to send, to a telephone facsimile machine, an unsolicited advertisement. . . .” 47 U.S.C. § 227(b)(1)(C).

32. The TCPA defines “unsolicited advertisement” as “any material advertising the commercial availability or quality of any property, goods, or services which is transmitted to any person without that person’s prior express invitation or permission, in writing or otherwise.” 47 U.S.C. § 227(a)(5).

33. The faxes sent by Defendant advertised the commercial availability and quality of its goods and services and were commercial in nature. Therefore, Defendant’s faxes are advertisements under the TCPA.

34. Defendant sent the fax advertisements at issue to Plaintiff and members of the Class without their prior express invitation or consent, and despite the lack of an existing business relationship between it and members of the Class.

35. By sending the unsolicited fax advertisements at issue to Plaintiff and members of the Class without their prior express invitation or permission, Defendant violated 47 U.S.C. § 227(b)(1)(C).



36. As a result of Defendant's conduct, Plaintiff and the members of the No Consent Class suffered actual damages, including the conversion or loss of paper and toner consumed in the printing of the faxes, the loss of use of the recipients' fax machines during the time required to receive, review and route the unauthorized faxes, as well as increased labor expenses.

37. Plaintiff and the Class are therefore entitled to a minimum of \$500 in damages for each violation under 47 U.S.C. § 227(b)(3)(B). To the extent Defendant's misconduct is determined to be willful, the Court should treble the amount of statutory damages under 47 U.S.C. § 227(b)(3).

38. Additionally, as a result of Defendant's unlawful conduct, Plaintiff and the other members of the Class are entitled to an injunction under 47 U.S.C. § 227(b)(3)(A), to ensure that Defendant's violations of the TCPA do not continue into the future.

#### **PRAYER FOR RELIEF**

WHEREFORE, Plaintiff Kenneth A. Thomas MD, LLC, on behalf of itself and the Class, prays for the following relief:

- A. An order certifying the Class as defined above, appointing Kenneth A. Thomas MD, LLC as the representative of the Class, and appointing its counsel as Class Counsel;
- B. An order declaring that Defendant's actions, as set out above, violate the TCPA;
- C. An order declaring that Defendant's faxes constitute unsolicited advertisements, that they lacked the required opt-out language, and that Defendant sent the faxes without first obtaining prior express invitation or permission of the recipients, and enjoining Defendant from further violations, and otherwise protecting the interests of the Class;
- D. An award of statutory damages;
- E. An award of pre-judgement interest and costs; and

F. Such further and other relief the Court deems reasonable and just.

**JURY DEMAND**

Plaintiff requests a trial by jury of all claims that can be so tried.

Respectfully Submitted,

**KENNETH A. THOMAS MD, LLC**, individually  
and on behalf of all others similarly situated,

Dated: May 14, 2018

By: /s/ Jason Campbell

Jason Campbell, Esq.  
250 First Avenue, Unit 602  
Charlestown, MA 02129  
(617) 872-8652  
jasonrcampbell@ymail.com

Avi R. Kaufman\*  
kaufman@kaufmanpa.com  
Kaufman P.A.  
400 NW 26<sup>th</sup> Street  
Miami, FL 33127  
Telephone: (305) 469-5881

*Attorneys for Plaintiff and the Class*

\* *Pro Hac Vice* Admission to Be Sought

JS 44 (Rev. 06/17)

**CIVIL COVER SHEET**

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

**I. (a) PLAINTIFFS**  
 KENNETH A. THOMAS MD, LLC, a Connecticut limited liability company, individually and on behalf of all others similarly situated,  
 (b) County of Residence of First Listed Plaintiff **Fairfield**  
 (EXCEPT IN U.S. PLAINTIFF CASES)  
 (c) Attorneys (Firm Name, Address, and Telephone Number)  
 Jason Campbell, Esq. 250 First Avenue, Unit 602, Charleston, MA 02129; (617) 872-8652 jasonrcampbell@gmail.com

**DEFENDANTS**  
 BEST DOCTORS, INC., a Delaware corporation,  
 County of Residence of First Listed Defendant **Suffolk**  
 (IN U.S. PLAINTIFF CASES ONLY)  
 NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.  
 Attorneys (If Known)

**II. BASIS OF JURISDICTION** (Place an "X" in One Box Only)  
 1 U.S. Government Plaintiff  
 3 Federal Question (U.S. Government Not a Party)  
 2 U.S. Government Defendant  
 4 Diversity (Indicate Citizenship of Parties in Item III)

**III. CITIZENSHIP OF PRINCIPAL PARTIES** (Place an "X" in One Box for Plaintiff and One Box for Defendant)  

	PTF	DEF		PTF	DEF
Citizen of This State	<input type="checkbox"/> 1	<input type="checkbox"/> 1	Incorporated or Principal Place of Business In This State	<input type="checkbox"/> 4	<input type="checkbox"/> 4
Citizen of Another State	<input type="checkbox"/> 2	<input type="checkbox"/> 2	Incorporated and Principal Place of Business In Another State	<input type="checkbox"/> 5	<input type="checkbox"/> 5
Citizen or Subject of a Foreign Country	<input type="checkbox"/> 3	<input type="checkbox"/> 3	Foreign Nation	<input type="checkbox"/> 6	<input type="checkbox"/> 6

**IV. NATURE OF SUIT** (Place an "X" in One Box Only) Click here for: Nature of Suit Code Descriptions.

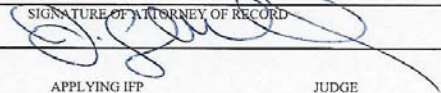
CONTRACT	TORTS	FOREFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
<input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excludes Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise	<b>PERSONAL INJURY</b> <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Federal Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury <input type="checkbox"/> 362 Personal Injury - Medical Malpractice	<b>PERSONAL INJURY</b> <input type="checkbox"/> 365 Personal Injury - Product Liability <input type="checkbox"/> 367 Health Care/Pharmaceutical Personal Injury Product Liability <input type="checkbox"/> 368 Asbestos Personal Injury Product Liability <b>PERSONAL PROPERTY</b> <input type="checkbox"/> 370 Other Fraud <input type="checkbox"/> 371 Truth in Lending <input type="checkbox"/> 380 Other Personal Property Damage <input type="checkbox"/> 385 Property Damage Product Liability	<input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 690 Other <b>LABOR</b> <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Management Relations <input type="checkbox"/> 740 Railway Labor Act <input type="checkbox"/> 751 Family and Medical Leave Act <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Employee Retirement Income Security Act <b>IMMIGRATION</b> <input type="checkbox"/> 462 Naturalization Application <input type="checkbox"/> 465 Other Immigration Actions	<input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 <b>PROPERTY RIGHTS</b> <input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 835 Patent - Abbreviated New Drug Application <input type="checkbox"/> 840 Trademark <b>SOCIAL SECURITY</b> <input type="checkbox"/> 861 HIA (1395ff) <input type="checkbox"/> 862 Black Lung (923) <input type="checkbox"/> 863 DIWC/DIWW (405(g)) <input type="checkbox"/> 864 SSID Title XVI <input type="checkbox"/> 865 RSI (405(g)) <b>FEDERAL TAX SUITS</b> <input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant) <input type="checkbox"/> 871 IRS—Third Party 26 USC 7609	<input type="checkbox"/> 375 False Claims Act <input type="checkbox"/> 376 Qui Tam (31 USC 3729(a)) <input type="checkbox"/> 400 State Reappointment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 480 Consumer Credit <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 850 Securities Commodities/Exchange <input checked="" type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 895 Freedom of Information Act <input type="checkbox"/> 896 Arbitration <input type="checkbox"/> 899 Administrative Procedure Act/Review or Appeal of Agency Decision <input type="checkbox"/> 950 Constitutionality of State Statutes
<b>REAL PROPERTY</b> <input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property	<b>CIVIL RIGHTS</b> <input type="checkbox"/> 440 Other Civil Rights <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 445 Amer. w/Disabilities - Employment <input type="checkbox"/> 446 Amer. w/Disabilities - Other <input type="checkbox"/> 448 Education	<b>PRISONER PETITIONS</b> <b>Habeas Corpus:</b> <input type="checkbox"/> 463 Alien Detainee <input type="checkbox"/> 510 Motions to Vacate Sentence <input type="checkbox"/> 530 General <input type="checkbox"/> 535 Death Penalty <b>Other:</b> <input type="checkbox"/> 540 Mandamus & Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition <input type="checkbox"/> 560 Civil Detainee - Conditions of Confinement			

**V. ORIGIN** (Place an "X" in One Box Only)  
 1 Original Proceeding  
 2 Removed from State Court  
 3 Remanded from Appellate Court  
 4 Reinstated or Reopened  
 5 Transferred from Another District (specify)  
 6 Multidistrict Litigation - Transfer  
 8 Multidistrict Litigation - Direct File

**VI. CAUSE OF ACTION**  
 Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):  
**47 U.S.C. Section 227 et seq.**  
 Brief description of cause:  
**Violation of the Telephone Consumer Protection Act**

**VII. REQUESTED IN COMPLAINT:**  
 CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P. **DEMAND \$** \_\_\_\_\_  
 CHECK YES only if demanded in complaint:  
**JURY DEMAND:**  Yes  No

**VIII. RELATED CASE(S) IF ANY** (See instructions):  
 JUDGE \_\_\_\_\_ DOCKET NUMBER \_\_\_\_\_

DATE 5/14/2018  
 SIGNATURE OF ATTORNEY OF RECORD   
 FOR OFFICE USE ONLY  
 RECEIPT # \_\_\_\_\_ AMOUNT \_\_\_\_\_ APPLYING IFP \_\_\_\_\_ JUDGE \_\_\_\_\_ MAG. JUDGE \_\_\_\_\_

# Exhibit A



Fax

<b>Attention of: Dr. Kenneth A. Thomas</b>	<b>Fax No: 203-377-6497</b>
<b>From: Tommysina Bryant (return fax: 866-904-0913)</b>	<b>Date: 5/16/2017</b>
<b>Ref: Review your Best Doctors inclusion data</b>	<b>Pages (including cover): 1</b>

Dear Dr. Thomas,

Best Doctors® is preparing to notify the clinicians selected for the newest Best Doctors database. Physicians are included based on the result of our extensive, confidential peer review process. As you may know, we accept no fees from doctors in exchange for a listing in our database. Physicians not currently seeing patients, even though selected by their peers to be a Best Doctor, will not be included in our Best Doctors in America List.

One step in this process is to verify and update your clinical address and to confirm that you are currently seeing patients to insure the accuracy of your information and to facilitate delivery of your formal inclusion letter this summer.

Please review the information below and either confirm its accuracy or indicate required corrections or additions. In particular, please let us know if the clinical address below is incomplete, or if it is not the address where you see patients.

**To help us meet our deadline, please respond within 7 days of your receipt of this request.**

<b>CLINICAL ADDRESS**</b>	<b>MAILING ADDRESS (if different)</b>
Dr. Kenneth A. Thomas 305 Boston Ave, Ste 205  Stratford, CT 06614	

**Appointment Phone:** 203-377-7670      **Administrative Fax:** 203-377-6497  
**Email address:**

Thank you for taking the time to update this information. If you have any questions or concerns, please do not hesitate to contact me at the number or email listed below. You will find some helpful information about us at <http://bestdoctors.com/for-physicians>.

Sincerely,

Tommysina Bryant  
 Best Doctors, Inc. | Polling and Research Division  
 5230 Woodside Executive Court  
 Aiken, SC 29803  
 ph: 800-675-1199 x3201 | fax: 866-904-0913  
[research@bestdoctors.com](mailto:research@bestdoctors.com)

147420

<p><b>CURRENTLY SEEING PATIENTS?</b>    <input type="checkbox"/> YES    <input type="checkbox"/> NO</p> <p>If YES, are you accepting NEW patients?</p> <p><input type="checkbox"/> Yes, all patients      <input type="checkbox"/> Yes, referral required</p> <p><input type="checkbox"/> Not accepting new patients</p> <p>If NOT currently seeing patients, what is the reason?</p> <p><input type="checkbox"/> Administrative only    <input type="checkbox"/> Research only    <input type="checkbox"/> Retired</p> <p><input type="checkbox"/> Other (explain:)</p>
--

\*\*The information you provide at this time will be used by Best Doctors to determine your eligibility for inclusion in the Best Doctors in America list. If you are not accepted for inclusion, Best Doctors will not use or disclose the information you provide any further. If you are accepted as a Best Doctor and included in the Best Doctors in America list, we may use and disclose your information as follows: Best Doctors will use, and may disclose to subcontractors, your contact information only for purposes of administering our programs and services. Best Doctors may list your name, clinical address and affiliation, and specialty in local and regional magazines and newspapers as recognition of your inclusion in the Best Doctors in America® List. Prior to any publication, we will notify you and provide you with the ability to opt out of your inclusion in such publication. We may disclose your name, clinical address, and specialty to our members as part of our Find a Best Doctor™ service in which members request names of Best Doctors who treat their specific condition and who are in their geographic location. Finally, we may reach out to you from time to time to invite you to participate in other Best Doctors programs such as our virtual medical review service called InterConsultation®.

Best Doctors® and the star-in-cross logo are registered service marks of Best Doctors, Inc., in the United States and other countries.



Fax

<b>Attention of: Dr. Kenneth A. Thomas</b>	<b>Fax No: 203-377-6497</b>
<b>From: Tommysina Bryant (return fax: 866-904-0913)</b>	<b>Date: 5/16/2017</b>
<b>Ref: Review your Best Doctors inclusion data</b>	<b>Pages (including cover): 1</b>

Dear Dr. Thomas,

Best Doctors® is preparing to notify the clinicians selected for the newest Best Doctors database. Physicians are included based on the result of our extensive, confidential peer review process. As you may know, we accept no fees from doctors in exchange for a listing in our database. Physicians not currently seeing patients, even though selected by their peers to be a Best Doctor, will not be included in our Best Doctors in America List.

One step in this process is to verify and update your clinical address and to confirm that you are currently seeing patients to insure the accuracy of your information and to facilitate delivery of your formal inclusion letter this summer.

Please review the information below and either confirm its accuracy or indicate required corrections or additions. In particular, please let us know if the clinical address below is incomplete, or if it is not the address where you see patients.

**To help us meet our deadline, please respond within 7 days of your receipt of this request.**

<b>CLINICAL ADDRESS**</b>	<b>MAILING ADDRESS (if different)</b>
Dr. Kenneth A. Thomas 305 Boston Ave, Ste 205  Stratford, CT 06614	

**Appointment Phone:** 203-377-7670    **Administrative Fax:** 203-377-6497  
**Email address:**

Thank you for taking the time to update this information. If you have any questions or concerns, please do not hesitate to contact me at the number or email listed below. You will find some helpful information about us at <http://bestdoctors.com/for-physicians>.

Sincerely,

Tommysina Bryant  
 Best Doctors, Inc. | Polling and Research Division  
 5230 Woodside Executive Court  
 Aiken, SC 29803  
 ph: 800-675-1199 x3201 | fax: 866-904-0913  
[research@bestdoctors.com](mailto:research@bestdoctors.com)

147420

<p><b>CURRENTLY SEEING PATIENTS?</b>    <input type="checkbox"/> YES    <input type="checkbox"/> NO</p> <p>If YES, are you accepting NEW patients?</p> <p><input type="checkbox"/> Yes, all patients    <input type="checkbox"/> Yes, referral required  <input type="checkbox"/> Not accepting new patients</p> <p>If NOT currently seeing patients, what is the reason?</p> <p><input type="checkbox"/> Administrative only    <input type="checkbox"/> Research only    <input type="checkbox"/> Retired  <input type="checkbox"/> Other (explain:)</p>
--

\*\*The information you provide at this time will be used by Best Doctors to determine your eligibility for inclusion in the Best Doctors in America list. If you are not accepted for inclusion, Best Doctors will not use or disclose the information you provide any further. If you are accepted as a Best Doctor and included in the Best Doctors in America list, we may use and disclose your information as follows: Best Doctors will use, and may disclose to subcontractors, your contact information only for purposes of administering our programs and services. Best Doctors may list your name, clinical address and affiliation, and specialty in local and regional magazines and newspapers as recognition of your inclusion in the Best Doctors in America® List. Prior to any publication, we will notify you and provide you with the ability to opt out of your inclusion in such publication. We may disclose your name, clinical address, and specialty to our members as part of our Find a Best Doctor™ service in which members request names of Best Doctors who treat their specific condition and who are in their geographic location. Finally, we may reach out to you from time to time to invite you to participate in other Best Doctors programs such as our virtual medical review service called InterConsultation®.

Best Doctors® and the star-in-cross logo are registered service marks of Best Doctors, Inc., in the United States and other countries.



Fax

<b>Attention of: Dr. Kenneth A. Thomas</b>	<b>Fax No: 203-377-6497</b>
<b>From: Tommysina Bryant (return fax: 866-904-0913)</b>	<b>Date: 5/16/2017</b>
<b>Ref: Review your Best Doctors inclusion data</b>	<b>Pages (including cover): 1</b>

Dear Dr. Thomas,

Best Doctors® is preparing to notify the clinicians selected for the newest Best Doctors database. Physicians are included based on the result of our extensive, confidential peer review process. As you may know, we accept no fees from doctors in exchange for a listing in our database. Physicians not currently seeing patients, even though selected by their peers to be a Best Doctor, will not be included in our Best Doctors in America List.

One step in this process is to verify and update your clinical address and to confirm that you are currently seeing patients to insure the accuracy of your information and to facilitate delivery of your formal inclusion letter this summer.

Please review the information below and either confirm its accuracy or indicate required corrections or additions. In particular, please let us know if the clinical address below is incomplete, or if it is not the address where you see patients.

**To help us meet our deadline, please respond within 7 days of your receipt of this request.**

<b>CLINICAL ADDRESS**</b>	<b>MAILING ADDRESS (if different)</b>
Dr. Kenneth A. Thomas 305 Boston Ave, Ste 205  Stratford, CT 06614	

**Appointment Phone:** 203-377-7670    **Administrative Fax:** 203-377-6497  
**Email address:**

Thank you for taking the time to update this information. If you have any questions or concerns, please do not hesitate to contact me at the number or email listed below. You will find some helpful information about us at <http://bestdoctors.com/for-physicians>.

Sincerely,

Tommysina Bryant  
 Best Doctors, Inc. | Polling and Research Division  
 5230 Woodside Executive Court  
 Aiken, SC 29803  
 ph: 800-675-1199 x3201 | fax: 866-904-0913  
[research@bestdoctors.com](mailto:research@bestdoctors.com)

147420

<p><b>CURRENTLY SEEING PATIENTS?</b>    <input type="checkbox"/> YES    <input type="checkbox"/> NO</p> <p>If YES, are you accepting NEW patients?</p> <p><input type="checkbox"/> Yes, all patients    <input type="checkbox"/> Yes, referral required  <input type="checkbox"/> Not accepting new patients</p> <p>If NOT currently seeing patients, what is the reason?</p> <p><input type="checkbox"/> Administrative only    <input type="checkbox"/> Research only    <input type="checkbox"/> Retired  <input type="checkbox"/> Other (explain:)</p>
--

\*\*The information you provide at this time will be used by Best Doctors to determine your eligibility for inclusion in the Best Doctors in America list. If you are not accepted for inclusion, Best Doctors will not use or disclose the information you provide any further. If you are accepted as a Best Doctor and included in the Best Doctors in America list, we may use and disclose your information as follows: Best Doctors will use, and may disclose to subcontractors, your contact information only for purposes of administering our programs and services. Best Doctors may list your name, clinical address and affiliation, and specialty in local and regional magazines and newspapers as recognition of your inclusion in the Best Doctors in America® List. Prior to any publication, we will notify you and provide you with the ability to opt out of your inclusion in such publication. We may disclose your name, clinical address, and specialty to our members as part of our Find a Best Doctor™ service in which members request names of Best Doctors who treat their specific condition and who are in their geographic location. Finally, we may reach out to you from time to time to invite you to participate in other Best Doctors programs such as our virtual medical review service called InterConsultation®.

Best Doctors® and the star-in-cross logo are registered service marks of Best Doctors, Inc., in the United States and other countries.



Fax

<b>Attention of: Dr. Kenneth A. Thomas</b>	<b>Fax No: 203-377-6497</b>
<b>From: Tommysina Bryant (return fax: 866-904-0913)</b>	<b>Date: 5/16/2017</b>
<b>Ref: Review your Best Doctors inclusion data</b>	<b>Pages (including cover): 1</b>

Dear Dr. Thomas,

Best Doctors® is preparing to notify the clinicians selected for the newest Best Doctors database. Physicians are included based on the result of our extensive, confidential peer review process. As you may know, we accept no fees from doctors in exchange for a listing in our database. Physicians not currently seeing patients, even though selected by their peers to be a Best Doctor, will not be included in our Best Doctors in America List.

One step in this process is to verify and update your clinical address and to confirm that you are currently seeing patients to insure the accuracy of your information and to facilitate delivery of your formal inclusion letter this summer.

Please review the information below and either confirm its accuracy or indicate required corrections or additions. In particular, please let us know if the clinical address below is incomplete, or if it is not the address where you see patients.

**To help us meet our deadline, please respond within 7 days of your receipt of this request.**

<b>CLINICAL ADDRESS**</b>	<b>MAILING ADDRESS (if different)</b>
Dr. Kenneth A. Thomas 305 Boston Ave, Ste 205  Stratford, CT 06614	

**Appointment Phone:** 203-377-7670     **Administrative Fax:** 203-377-6497  
**Email address:**

Thank you for taking the time to update this information. If you have any questions or concerns, please do not hesitate to contact me at the number or email listed below. You will find some helpful information about us at <http://bestdoctors.com/for-physicians>.

Sincerely,

Tommysina Bryant  
Best Doctors, Inc. | Polling and Research Division  
5230 Woodside Executive Court  
Aiken, SC 29803  
ph: 800-675-1199 x3201 | fax: 866-904-0913  
[research@bestdoctors.com](mailto:research@bestdoctors.com)

147420

<p><b>CURRENTLY SEEING PATIENTS?</b>   <input type="checkbox"/> YES   <input type="checkbox"/> NO</p> <p>If YES, are you accepting NEW patients?</p> <p><input type="checkbox"/> Yes, all patients     <input type="checkbox"/> Yes, referral required</p> <p><input type="checkbox"/> Not accepting new patients</p> <p>If NOT currently seeing patients, what is the reason?</p> <p><input type="checkbox"/> Administrative only   <input type="checkbox"/> Research only   <input type="checkbox"/> Retired</p> <p><input type="checkbox"/> Other (explain:)</p>
---

\*\*The information you provide at this time will be used by Best Doctors to determine your eligibility for inclusion in the Best Doctors in America list. If you are not accepted for inclusion, Best Doctors will not use or disclose the information you provide any further. If you are accepted as a Best Doctor and included in the Best Doctors in America list, we may use and disclose your information as follows: Best Doctors will use, and may disclose to subcontractors, your contact information only for purposes of administering our programs and services. Best Doctors may list your name, clinical address and affiliation, and specialty in local and regional magazines and newspapers as recognition of your inclusion in the Best Doctors in America® List. Prior to any publication, we will notify you and provide you with the ability to opt out of your inclusion in such publication. We may disclose your name, clinical address, and specialty to our members as part of our Find a Best Doctor™ service in which members request names of Best Doctors who treat their specific condition and who are in their geographic location. Finally, we may reach out to you from time to time to invite you to participate in other Best Doctors programs such as our virtual medical review service called InterConsultation®.

Best Doctors® and the star-in-cross logo are registered service marks of Best Doctors, Inc., in the United States and other countries.





Fax

<b>Attention of: Dr. Kenneth A. Thomas</b>	<b>Fax No: 203-377-6497</b>
<b>From: Tommysina Bryant (return fax: 866-904-0913)</b>	<b>Date: 5/16/2017</b>
<b>Ref: Review your Best Doctors inclusion data</b>	<b>Pages (including cover): 1</b>

Dear Dr. Thomas,

Best Doctors® is preparing to notify the clinicians selected for the newest Best Doctors database. Physicians are included based on the result of our extensive, confidential peer review process. As you may know, we accept no fees from doctors in exchange for a listing in our database. Physicians not currently seeing patients, even though selected by their peers to be a Best Doctor, will not be included in our Best Doctors in America List.

One step in this process is to verify and update your clinical address and to confirm that you are currently seeing patients to insure the accuracy of your information and to facilitate delivery of your formal inclusion letter this summer.

Please review the information below and either confirm its accuracy or indicate required corrections or additions. In particular, please let us know if the clinical address below is incomplete, or if it is not the address where you see patients.

**To help us meet our deadline, please respond within 7 days of your receipt of this request.**

<b>CLINICAL ADDRESS**</b>	<b>MAILING ADDRESS (if different)</b>
Dr. Kenneth A. Thomas 305 Boston Ave, Ste 205  Stratford, CT 06614	

**Appointment Phone:** 203-377-7670     **Administrative Fax:** 203-377-6497  
**Email address:**

Thank you for taking the time to update this information. If you have any questions or concerns, please do not hesitate to contact me at the number or email listed below. You will find some helpful information about us at <http://bestdoctors.com/for-physicians>.

Sincerely,

Tommysina Bryant  
 Best Doctors, Inc. | Polling and Research Division  
 5230 Woodside Executive Court  
 Aiken, SC 29803  
 ph: 800-675-1199 x3201 | fax: 866-904-0913  
[research@bestdoctors.com](mailto:research@bestdoctors.com)

147420

<p><b>CURRENTLY SEEING PATIENTS?</b>   <input type="checkbox"/> YES   <input type="checkbox"/> NO</p> <p>If YES, are you accepting NEW patients?</p> <p><input type="checkbox"/> Yes, all patients     <input type="checkbox"/> Yes, referral required  <input type="checkbox"/> Not accepting new patients</p> <p>If NOT currently seeing patients, what is the reason?</p> <p><input type="checkbox"/> Administrative only   <input type="checkbox"/> Research only   <input type="checkbox"/> Retired  <input type="checkbox"/> Other (explain:)</p>
---

\*\*The information you provide at this time will be used by Best Doctors to determine your eligibility for inclusion in the Best Doctors in America list. If you are not accepted for inclusion, Best Doctors will not use or disclose the information you provide any further. If you are accepted as a Best Doctor and included in the Best Doctors in America list, we may use and disclose your information as follows: Best Doctors will use, and may disclose to subcontractors, your contact information only for purposes of administering our programs and services. Best Doctors may list your name, clinical address and affiliation, and specialty in local and regional magazines and newspapers as recognition of your inclusion in the Best Doctors in America® List. Prior to any publication, we will notify you and provide you with the ability to opt out of your inclusion in such publication. We may disclose your name, clinical address, and specialty to our members as part of our Find a Best Doctor™ service in which members request names of Best Doctors who treat their specific condition and who are in their geographic location. Finally, we may reach out to you from time to time to invite you to participate in other Best Doctors programs such as our virtual medical review service called InterConsultation®.

Best Doctors® and the star-in-cross logo are registered service marks of Best Doctors, Inc., in the United States and other countries.

AO 440 (Rev. 06/12) Summons in a Civil Action

UNITED STATES DISTRICT COURT

for the

KENNETH A. THOMAS MD, LLC, a Connecticut limited liability company, individually and on behalf of all others similarly situated,

Plaintiff(s)

v.

BEST DOCTORS, INC. a Delaware corporation,

Defendant(s)

Civil Action No.

SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

BEST DOCTORS, INC.
60 State St., 6th floor
Boston, MA 02110

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

Jason Campbell, Esq.
250 First Avenue, Unit 602
Charlestown, MA 02129
(617) 872-8652
JasonCampbell@ymail.com

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

Civil Action No. \_\_\_\_\_

**PROOF OF SERVICE**

*(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))*

This summons for *(name of individual and title, if any)* \_\_\_\_\_  
was received by me on *(date)* \_\_\_\_\_ .

I personally served the summons on the individual at *(place)* \_\_\_\_\_  
\_\_\_\_\_ on *(date)* \_\_\_\_\_ ; or

I left the summons at the individual's residence or usual place of abode with *(name)* \_\_\_\_\_  
\_\_\_\_\_, a person of suitable age and discretion who resides there,  
on *(date)* \_\_\_\_\_ , and mailed a copy to the individual's last known address; or

I served the summons on *(name of individual)* \_\_\_\_\_ , who is  
designated by law to accept service of process on behalf of *(name of organization)* \_\_\_\_\_  
\_\_\_\_\_ on *(date)* \_\_\_\_\_ ; or

I returned the summons unexecuted because \_\_\_\_\_ ; or

Other *(specify)*:

My fees are \$ \_\_\_\_\_ for travel and \$ \_\_\_\_\_ for services, for a total of \$ \_\_\_\_\_ 0 \_\_\_\_\_ .

I declare under penalty of perjury that this information is true.

Date: \_\_\_\_\_

\_\_\_\_\_  
*Server's signature*

\_\_\_\_\_  
*Printed name and title*

\_\_\_\_\_  
*Server's address*

Additional information regarding attempted service, etc: